

WestlawNext Canada – FAQs

How do I find a case by citation?

Enter the citation in the Federated Search box at the top of the screen. Use the **FI:** command before the citation to guarantee the system is running a Find (Ex: **fi: 2004 scc 58**).

How do I find cases citing a particular section of a statute, regulation or rule?

Select the **Find and KeyCite by Name** tab and then select **Find and KeyCite a Statute or Regulation by Name**, or **Find and KeyCite a Rule by Name**. Enter the name, section number, and jurisdiction and then select **Search**.

You can also browse the Table of Contents for statutes, regulations, and rules, to get the section you want, then select the Citing References tab at the top of the page.

How do I filter KeyCite results for legislation to see cases referring to a specific subsection?

From the Citing References list select **Cases**. Filters appear in the left frame. Select the subsection or clause you want and then select **Apply Filters**.

Can you help me construct an effective search for my fact situation?

Describe your issue and we will help you select keywords and connectors for an Advanced search. Contact the Reference Support team at: 1-800-387-5164 or email: carswell.reference@thomsonreuters.com for help.

How much will it cost for me to go into a database/document that is outside of my subscription?

WestlawNext Canada pricing is based on documents viewed. Select the Product Information tab and then the Pricing Guide to see WestlawNext Canada pricing with a link to Westlaw Canada Transactional Values chart for materials still on Westlaw Canada.

For content that resides on Westlaw Canada, access the SUBSCRIBER-CAN database to see the pricing information for the database you require.

How do I find point-in-time legislation in WestlawNext Canada?

We have point-in-time legislation for criminal statutes and on-going consolidations from 2000 onward.

For CriminalSource subscribers, browse or search Crankshaw's Legislative Histories. You can also go to a section of e.g. the Criminal Code and then select the Related Materials link to CRANKSHAW-HIST.

How do I find court documents for a particular case?

Find the case, open the full text and then select the link to Court Documents.

How do I set up alerts in WestlawNext Canada?

At this time you need to link-out to Westlaw Canada to access the WestClip setup and directory. Select the **Alerts** link located in the upper right corner of any screen or the Create a WestClip alert bell icon located on the toolbar of any result list page to access the WestClip feature in Westlaw Canada.

Are notes and highlighting visible to people with whom I share folders?

At this time any highlighting or notes that anyone adds to a document in a shared folder cannot be shared.

Can I access WestlawNext Canada from my mobile device?

Subscribers can access WestlawNext Canada using the browser on an iPad or other tablet device (there is currently no iPad App). The majority of features will work on an iPad browser; however, please note that the website has not been optimized for use on the iPad browser. For other mobile devices with small screens, you can still navigate to the site, but the user experience will be challenged due to the small screen size.

We are currently in the process of evaluating other options for mobile device access and will communicate with our customers well in advance of any changes.

What hours is WestlawNext Canada Reference Support available?

24 hours a day, 7 days a week.